



## **COVID-19 UPDATE (5/6/2020)**

From our Teamworks family to yours, we hope you are all staying safe and healthy! Although these will be trying times for us as a company, we want to assure you we will be here and ready for your return when it is safe! We have a number of different program offerings at Teamworks and we are trying to navigate our best next steps with your health and safety in mind. As of May 6th, this is how we are currently planning to proceed with each program.

- **Summer Camp**- As of now, all camp registrations are still open and we are planning to offer camp this summer as long as we're permitted. We expect to have limited availability and may need to cut back on some of our offerings, but are waiting for feedback from health officials before finalizing anything. [\*For more FAQs about summer camp, click here.\*](#)
- **Youth Leagues**- We are working through a few different scenarios to resume the current session games in the summer. If we are unable to resume during this timeframe, the director will reach out to all coaches to discuss credit or refund options.
- **Adult Leagues**- We plan to restart the sessions where we left off as soon as it is safe. We will update future session dates as soon as we have a better idea of when we can reopen.
- **Rentals**- If you had any bookings scheduled during our closure, our directors will reach out to reschedule or discuss credits/refund options.
- **Birthday Parties**- If you have a party booked during our closure, our birthday party director will be in touch to discuss rescheduling your child's celebration, providing a credit+bonus for future programming, or a refund of your down payment.
- **Teamworks Youth Programs**- For all classes that were in session, we will resume those classes once it is safe to do so. If you aren't able to attend the future classes, we will issue you a credit for the missed classes. For customers who registered for an upcoming session, our program director will reach out to discuss a refund or a credit+bonus for future programming.
- **Non-Teamworks Youth Programs**- Due to our partners coaching conflicts with future dates we will not be able to resume the last few classes. Our program director will reach out to discuss a refund or a credit+bonus for future programming.

We have appreciated your patronage over the last 20+ years and we're looking forward to seeing everyone again soon. In the meantime, we're taking steps to help everyone feel safe when they come back to play. In addition to a thorough cleaning of the facility and added hand sanitizer stations, we've purchased a germicidal UVC light sanitizer that will let us easily disinfect our turfs more often. The safety of our customers and staff is our top priority!