



Teamworks is excited to welcome back our customers! While we're eager to get everyone back to the facility, we understand that there are continued risks with covid-19 and will be strictly following the state's guidelines to help prevent the spread. The safety of our customers and staff has always been our #1 priority. Below are some of the new policies and procedures we have implemented for youth programs. If you have any questions, please don't hesitate to reach out to us.

Registration & Before The Program Starts:

- **Registration:** Teamworks is highly encouraging contact-free registration and payments. All registrations can be done online 24/7 or during facility hours by phone. A Contact-Free Registration & Payment Guide is available on our website. *Note: Full payment is required at registration.*
- **Memberships:** All participants are required to have a Teamworks Membership for the duration of their class session. Memberships can be purchased online during the registration process.
- **Waiver Forms:** Participants who have purchased a membership prior to 7/1/2020 are required to sign a new waiver form or purchase a new membership prior to their first class. Waivers can be signed through your Teamworks online account (My Household> Sign Waiver) or can be printed and dropped off at the Teamworks office prior to the first class.

Class Day Policies:

- **Stay Home If Sick:** If you are sick, have any covid-19 symptoms, or have had close contact with someone who has tested positive for Covid-19, please stay home. Also, participants who are from, or have travelled to, a state with high infection rates must complete a 14-day quarantine as required by the state.
- **Entering & Exiting The Facility:** Teamworks is scheduling a buffer period between programs to sanitize and reduce the number of participants entering and exiting at the same time. We are asking that all participants wait in their car until 5 minutes prior to their class before entering the building and exit the building within 5 minutes after class. Please check our facility flow map online for the designated doors to use when entering and exiting the building.
- **Be Prepared:** Participants should be dressed and ready to play prior to entering the building.
- **Screening:** All participants will be visually screened by a Teamworks staff member and asked the state required covid-19 questions prior to class beginning.
- **Entering The Field/Court:** Participants must wait until the field is cleared before entering the field/court and should enter through designated doorways.
- **Equipment-** Equipment will be provided for programs where equipment is shared, so that they can be sanitized regularly (i.e. balls, etc).
- **Remove All Personal Belongings & Trash:** Please make sure you take all your personal belongings and place any trash in the trash can. Anything left behind will be disposed of.

General Youth Program Policies:

- **Spectators:** Participants may be accompanied by 1 parent/chaperone, if needed (Siblings under the age of 12 months are also permitted). Spectators are required to social distance while in the facility.

- **Face Coverings:** Face coverings are required at all times (including on the field while participating and entering/exiting the facility). *Effective 11/6/2020 per the Commonwealth of Massachusetts guidelines.*
- **Social Distancing-** Participants & parent/chaperone are encouraged to maintain social distance while entering/exiting and in all common areas.
- **Restrooms:** Restrooms will be available, but at 50% capacity (i.e. if there are 4 stalls, the capacity will be 2).
- **Water:** Water fountains in the facility will not be available. We recommend that participants bring water bottles from home. Vending machines will also be available to purchase water.
- **Group Size-** Teamworks is following state guideline in regard to the amount of participants per group.
- **Fun Zone-** Due to sanitary concerns, Fun Zone will be closed until further notice.

Additional COVID-19 Safety Protocols:

- **Increased Cleaning & Sanitizing:** In addition to the thorough cleaning the facility gets overnight, we have increased our cleaning schedule throughout the day, including sanitizing high-touch areas after each group leaves (door handles, bench areas, etc) and increased bathroom cleaning. In addition, Inside facility doors will be propped open or removed to help prevent the touching of door knobs/handles.
- **Turf Sanitizing:** We have purchased a germicidal UVC light sanitizer that will let us easily disinfect our turfs more often.
- **Ventilation:** We understand that good ventilation is important in reducing the risk of covid-19 transmission indoors. In addition to opening doors when the weather permits, we also have a ventilation system, where our playing surfaces are, that is built to regularly pull fresh air from the outside through the building and exhaust the air from the facility out the other side. Compared to an HVAC system that just recirculates air, this constantly helps flush out germs and particulates. For office spaces that have HVAC systems, we use HEPA filters that block all particulates
- **Sanitizer Stations:** Sanitizing stations have been setup at the main entrance and throughout the facility. We also encourage teams to bring sanitizer to sanitize equipment after use and hands while playing.
- **Encouraging Personal Hygiene-** We encourage players to practice proper personal hygiene when in the facility (clean hands regularly, cough/sneeze into a tissue or elbow, etc).
- **Ill Participants:** If participants start to feel ill at any point, they should immediately remove themselves and exit the facility.
 - **Positive Test Notification:** If any participant tests positive for Covid-19 within 14 days of playing at Teamworks, we ask that they notify us as soon as possible. If informed of a positive test, Teamworks will follow the disclosure and contact tracing protocols of the state, county and city. Any communication required will be handled in accordance with health regulations and will ensure the confidentiality of the reporting person. Covid-19 positive participants should follow the guidance of the CDC and state prior to returning and may be required to show a negative test result.